



THE DREAMS START HERE, YOUR ADVENTURES ARE ENDLESS!

## PARTYMAN WORLD OF PLAY MEMBERSHIP FREQUENTLY ASKED QUESTIONS

### 1. What is a Partyman World Membership?

A Membership allows visitors unlimited access for a minimum of 12 months. This can be for the family or a individual.

### 2. Can anyone use the membership?

Membership is non-transferable and only the adult or child whose name and photograph are printed on the Membership card can use it to gain entry into the centre.

### 3. What are the benefits of having a Membership?

The benefits are:

- Unlimited Entry to Partyman World
- 10% off Food and Drinks
- Party Upgrades
- One free named adult with every child

### 4. How much does it cost?

Membership is £75 for one child and one free adult for one whole year. That is just 20p per day. It works out to be £6.25 per month if you pay by Direct Debit and any additional adults at £1 extra per month.

### 5. What is a Direct Debit?

A Direct Debit is a scheme set up by the banks where the customer agrees for a company to take an agreed amount from their bank account each month in payment for goods or services.

### 6. What are the benefits of having a direct debit?

You don't only get all the benefits mentioned above you also get to spread the cost and pay monthly your price will never go up aslong as you continue to make your monthly payments. Plus you also get to add additional adults for just £1 extra per month.

**7. What date will the Direct Debit leave my account?**

We offer two dates in the month on which the cost of the membership(s) will be taken from your bank account. These dates are the 1st of the 15th of the month. You can choose which date they prefer when they set up their Direct Debit.

**8. Where can I buy a Membership?**

At Home: You can purchase individual or family memberships online through the Partyman World website

OR

At Site: You can sign up at site when you visit Partyman World by using our Tills to access the online system.

**9. Where do I get a membership card and does it have to have my photos?**

Membership cards can only be issued onsite. They must have the name and photograph of the member – its the rules.

**10. When does a Membership start?**

A membership starts on the date that we receive the first DD payment. If you pay for your whole years membership up front – it starts straight away.

**11. What if I want to use my Direct Debit Membership before my first payment?**

That is no problem at all, all you would need to do it pay a small interim payment to cover the period between your registration and the first payment being made. An interim payment is just 20p per day per registered member.

Sound confusing?... Don't worry here is a example:

If you do a online membership and DD application on the 1st November for your family of 2 children and 2 free adults the first Direct Debit will be taken on the 15th November.

On the 4th November, if you decide to visit Partyman World and want to use your membership. There are 10 days between 4th and 14th November that haven't been paid for, so you would need to pay 2 x 20p x 10 days to receive your membership cards. So that's 0.40p x 10 = £4.00 to start using your cards straight away.

